
INTEGRATED QUALITY, ENVIRONMENT AND SAFETY POLICY

Rev.1 - 7th of July 2017.

The Top Management of Frigel Firenze S.p.A. according to its mission and strategies defined for the activities of design, production, sales and after-sales service of refrigeration machines for industrial processes, wishes to formalize through the present Policy its commitment to achieve, with the highest regard for rights and expectations of the other interested parties involve, what follows:

- full satisfaction of Customers and international Partners;
- the protection of Worker's Health and Safety;
- the respect and safeguard of the Environment;
- high levels of innovation, reliability and competitiveness of products and services.

For this goal, the Top Management has identified the following aspects as primary targets:

- hold and continuously improve the **Quality, Environment and Safety Management System** in compliance with International Standards ISO 9001, ISO 14001 e BS OHSAS 18001;
- promote "**Risk base Thinking**" approach in order to prevent unexpected events, such as environmental damages, accidents and occupational diseases, directing to this purpose also the design of product, throughout its **life-cycle**, the use and preservation of business assets, machineries and working equipment;
- reducing the environmental impact of processes, fulfilling all applicable legal obligations, by involving the relevant key suppliers and using **renewable energy sources**;
- implement a systematic monitoring system aimed to the **improvement of internal performances**;
- continuously improve the efficiency and effectiveness of processes by the proactive **cooperation** of overall internal staff and external collaborators.
- promote the growth, satisfaction and motivation of **Human Resources**.

and aims to achieve steadily the aforesaid factors through:

- constant research for new, safer and eco-friendly technologies for optimizing energy efficiency, reducing water consumption and related chemical treatments;
- planning of activities in order to **prevent and protect against relevant risks**, where appropriate;
- regular review of the defined targets and **measurable performance indicators** (KPIs) related to Quality of products and services, safeguard of the Environment and protection of Worker's Health and Safety, with the aim of recognize potential areas for improvement;
- prompt resolution of any non-conformity on provided products and/or services with regards to the compliance with the **contracts requirements and/or applicable law provisions** - both compulsory and voluntary – and if required, performing of root-cause analysis and proper corrective measures;
- continuous updating of organization, processes and resources;
- increasing of productivity and costs optimization;
- information and **training** of human resources, both internal and external to the Company;
- active participation and **teamworking** between internal personnel and/or other appointed staff.

The Top Management commits himself to implement, maintain and spread this Policy among the Organization, as well as provide adequate means and resources, to guarantee the effectiveness and the continuous improvement of the quality, environment, health and safety management system.

The present policy must be disseminated among all people working for the company or on its behalf and made available to the public via internet on the Frigel website.

Scandicci, 12nd of July 2017

Orindo Dorin - CEO

